Notice of Data Security Incident

Bethel, Alaska - May 31, 2023 – Yukon-Kusokwim Health Corporation (“YKHC”) notified certain current and former patients that their personal information may have been accessed as part of cybersecurity incident. YKHC takes the privacy and security of information in its possession very seriously and sincerely apologizes for any inconvenience this incident may cause. This notice is intended to alert potentially impacted individuals of the incident, steps we are taking in response, and resources available to assist and protect individuals.

What Happened On March 28, 2023, YKHC experienced a network security incident that involved an unauthorized party gaining access to our network environment. Upon detecting the incident, we immediately shut off all access to the network and engaged a specialized third-party forensic incident response firm to assist with securing the network environment and investigating the extent of unauthorized activity. YKHC’s network has been secured. YKHC is providing written notice to all impacted individuals. YKHC has no reason to believe that any individual’s information has been misused as a result of this event. As of this writing, YKHC has not received any reports of misuse of information and/or related identity theft since the date the incident was discovered (March 28, 2023 to present).

What Information Was Involved Again, we found no evidence that patient information has been specifically misused. However, the following information was potentially exposed to an unauthorized third party: first name, last name, Social Security number, address, date of birth, gender, medical record number, and health information.

What We Are Doing Data security is one of our highest priorities. Upon detecting this incident we moved quickly to initiate a response, which included conducting an investigation with the assistance of IT specialists and confirming the security of our network environment. We have also reviewed and enhanced our technical safeguards to prevent a similar incident.

The notification letter to the potentially impacted individuals includes steps that they can take to protect their information. In order to address any concerns and mitigate any exposure or risk of harm following this incident, YKHC has arranged for complimentary credit monitoring services and identity theft protection services to all potentially impacted individuals at no cost to them for a period of twelve months. YKHC recommends that individuals enroll in the services provided and follow the recommendations contained within the notification letter to ensure their information is protected.

For More Information For individuals seeking more information or questions about this incident, please call YKHC’s dedicated toll-free helpline at 1-833-570-3031 on Monday through Friday between 8:00 am to 8:00 pm ET, excluding holidays. In addition, individuals may visit YKHC’s website for more information at https://www.ykhc.org/.

Thank you for entrusting YKHC with your healthcare needs. We value the security of the personal data that we maintain, and understand the frustration, concern, and inconvenience that this incident may have caused. We look forward to continuing to provide high quality care to you, your family, and the communities we serve.