



MAIL TO: Performance Improvement, YKHC
P.O. Box 287, Bethel, AK 99559
Phone: 907-543-6000, ask for Performance Improvement
Fax: 907-543-6366
Email: customer_feedback@ykhc.org

Date Submitting: _____ Name of Person Submitting Comment _____

Relation to Patient:	Patient	Family	Significant Other	Guardian/POA	Staff Member	Witness
----------------------	---------	--------	-------------------	--------------	--------------	---------

Patient Name: _____ DOB: _____ Date of Occurrence: _____

Address/P.O. Box: Village/City: Zip: Contact #:

Type of Comment Form Submitting: Complaint Compliment Grievance Suggestion

Where incident occurred:

Employees involved:

Please write your comment in the space below (*Be specific, write on extra piece of paper if needed*)

[illegible]

Thank you for taking the time to bring your concerns to our attention, as YKHC strives to provide excellent customer care and services. We welcome all patient feedback as this provides us with a valuable insight into our services from the patient's perspective.